

Dialogue on Diversity Entrepreneurs & Economic Recovery: A New Model for 2021

PRESENTED BY

UNO Translations and Communications, LLC



CEO/Founder Brigitta S. Toruño is a born translator, often serving as an interpreter for her parents who immigrated from South America and spoke limited English.

Seeing her parents struggle with this language barrier led to a passion for language and culture.



23 years ago, as a young mother with two kids, Brigitta started UNO with the mission to provide heart-centered linguistic work to serve the community and the vision that language services are a humanitarian endeavor, and with these guiding principles:

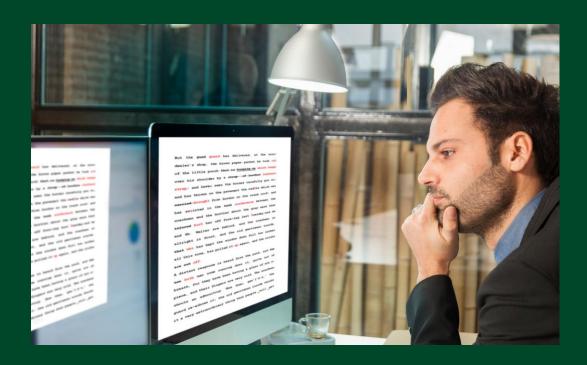
Integrity, Empathy, Accuracy, Transparency, and Dedication





Always with a commitment to quality, UNO partners with talented and credentialed linguists to provide a broad array of language services in over 200 languages.









UNO is a family business that relies on a personal touch with our clients to meet their unique needs. Brigitta oversees the business operations with her son Guillermo.





LATINOS BRING NEW ENERGY TO AMERICA'S DNA







18.7% of the and 26% of the TOTAL POPULATION POPULATION SLATING UNDER 18



STATES WITH THE MOST LATINO POPULATION



15.6M 11.4M 5.7M 3.9M 2.3M



+52% IN COMPUTERS +28% IN HEALTHCARE















46% of new home growth

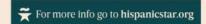


68% of auto industry growth



of video game usage growth





Economic Challenges — Lessons Learned

- Pre-COVID: Hispanics were a critical economic growth driver: strong consumption, GDP, strong labor force; steady population growth
- Disproportionate COVID impact
- Post-COVID economic outlook:
 Hispanics are optimistic about economic recovery; some rate of employment growth; learning to focus on post COVID economic improvement



Lessons Learned — During COVID and Beyond

- Giving back to our communities
- Recognizing Community Beacons of Light: UNO Souls
- Mentoring women of all cultures

 Supporting Women Organizations









New Economic Challenges

Explore Ways to be More Inclusive

Explore Ways to be More Culturally Engaged

Become More Aware of ALL Cultures



What Sets Us Apart to Embrace and Understand Each Other Better?

- Cultural Awareness: What is my culture?
 Am I aware of other cultures?
- Cultural Knowledge: How can I learn more about my culture and that of others?
- Cultural Sensitivity: Who?
 Am I open to differences & can I respect them and avoid judging them?
- Cultural Competency: **Why** does it matter that we include each and every one of us?





Communication is the cornerstone of everything we do. It can inspire and inform us. Its power is boundless as long as it is done well.

Otherwise it is just words!







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Thank you!

Brigitta S. Toruño, CEO

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